



Town of Parker – 2021 North Pole Pass PRE-PURCHASED/REGISTERED NORTH POLE PASS PARTICIPANT DAY OF EVENT DETAILS

MUST HAVE PRE-PURCHASED A NORTH POLE PASS TO PARTICIPATE

Passes will not be sold on site and only pass holders will be able to participate in activities.

Please refer to the confirmation email you received upon registering to confirm your date and time. We are excited to see you and your child(ren) this upcoming weekend. We want to make sure you are informed and ready to go so that you can have a fun and memorable experience!

Please plan to arrive to the North Pole (The Schoolhouse on Mainstreet – back theater doors: 19650 Mainstreet, Parker CO 80138) 15 minutes prior to your event session time for check-in and present your confirmation email to event registration staff.

- You must attend the time slot you reserved and will not be given access to any other time slot.
- Parking is not included but there is plenty of public parking either directly behind the building in the parking lot, on public streets or nearby at the PACE Center and Discovery Park area.
- Once at the Schoolhouse, please plan to enter through the back (south doors) where you will be greeted by event staff and assisted with check in.
- Children must be accompanied by an adult at all times and we ask that no more than two adults per family accompany the child.
- Those under 3 are admitted with purchase of a sibling's pass however, activities are reserved and geared toward ages 3-10 and wristband holders will be given priority for activities, food and beverage and visiting with Santa. Once all paid wristband holders have visited with Santa, we will open it up to siblings under three if time allows.
- No refunds or schedule changes will be given for cancellations, late arrivals, weather, missed time slots, or no shows.
- If you or your children are exhibiting COVID19 symptoms, please do not attend.

The basic schedule for the sessions is below. Please note, if you are late, you may join the session wherever they are but you may not join another session, go back to one of the activities within the session or skip around the session.

First 30 minutes: check in/games and activities with elves

Second 30 minutes: Story time with Santa and Mrs. Claus (parents take pictures with their own device)

Last 30 minutes: visit sponsors for milk/cookies/snacks and giveaways and the petting zoo

We look forward to seeing you for the North Pole Pass Experience.
Sincerely,

Brooke Spain; Special Events and Sponsorship Coordinator
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